

The 2nd Organisation

第二组织



Naturally Plus®

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About the 2nd Organisation

关于第二组织

1-1

Purchase Requirements

购买条件

- ① To purchase a 2nd Organisation product, customers must first register as a member and purchase a product from the 1st Organisation. Customers may not purchase a 2nd Organisation product directly.

购买第二组织商品，须具备会员资格，并曾经购买过第一组织商品，无法从第二组织商品开始登录。

- ② Members who purchase a Starter-Pack/First-Purchase-Product/Repeat-Product in the 1st Organisation and have at least 5000 points or more in the 2nd Organisation will qualify to receive 2nd Organisation level bonus.

当您于第一组织购买创业包，循环，初回商品，同时第二组织也购买商品点数达5000点以上时，将可获得领取第二组织层级奖金的权利。

※The above must have an active valid period and fulfill the 2nd Organisation bonus acquisition conditions.

※以上须拥有有效期间且符合领取奖金条件。

- ③ You may purchase a 2nd Organisation product without purchasing a 1st Organisation Repeat-Product/First-Purchase-Product. However, you will not be entitled to receive bonus.

当您日后没有购买第一组织循环商品，也能单独购买第二组织商品，但无法产生奖金。

1-2

Purchase Methods

商品订购方式

There are 4 payment methods to purchase a 2nd Organisation product:

当您购买第二组织的商品，其订购及付款方式有下列四种：

- 1 Credit Card Auto-deduction
信用卡自动扣款
- 2 GIRO Payment
银行帐户自动扣款
- 3 Cash-On-Delivery
货到付款
- 4 Walk-In Purchase/Fax Order Purchase
现场购买或传真订购

Of the 4 methods listed above, 1~3 are monthly recurring Autoship methods, which means that the product will be delivered to you automatically around your monthly fixed purchase date. **If you wish to select an Autoship method for your 1st and 2nd Organisations, the same method must be selected for both.** Walk-In Purchase refers to a purchase made over the counter at our Salon; Fax Order Purchase refers to a purchase order faxed over to our Salon, and once the fax has been received and processed, the product will be delivered. At Naturally Plus, for the four methods listed above, no direct money or goods transaction occurs between members. In addition, there is no inventory quota to be met or pressure selling.

以上四种订购方式中，1~3为自动出货系统，即在您的定期订购日时，绿加利将自动为您配送商品，若第一组织的商品与第二组织的商品均选择1~3自动出货时，订购方式需相同。现场购买为您亲临绿加利服务中心订购商品，传真订购则为绿加利在收到您的传真订单时，才会为您寄出商品。在绿加利，透过以上四种订购方式，会员之间并无直接之金钱交易或交货行为。此外，也无库存或业绩的压力。

1 Credit Card Auto-deduction 信用卡自动扣款

Every month, product costs are automatically charged to your registered credit card and the product will be delivered around your fixed purchase date.

每月将自动从您所登录的信用卡中扣款，并于定期订购日前后将商品配送到府。

The monthly credit card deduction date is based on the registration date of your 1st Organisation, which may not be changed upon submission and completion of registration procedures. If you wish to select the deduction date, please refer to the table below and submit your Membership Registration Application Form within the corresponding period.

每月信用卡自动扣款之扣款日是以第一组织登录日来决定，一旦提出申请书登录后则无法变更。若希望能选择扣款日，请参照下列之扣款日的日期表提出「会员申请书暨同意书」。

Fixed Purchase Date 定期订购日	Deduction Date 信用卡扣款日
1 st ~10 th 1 日~10 日	25 th of the previous month (For the next month's product) 上月25日 (次月份的商品费用)
11 th ~20 th 11 日~20 日	5 th of the current month (For the current month's product) 每月5日 (当月份的商品费用)
21 st ~the last day of the month 21 日~月底	15 th of the current month (For the current month's product) 每月15日 (当月份的商品费用)

- ! If the credit card deduction is unsuccessful, Naturally Plus will send an SMS to inform members that their 2nd Organisation product will be delivered on a Cash-On-Delivery basis. Credit Card deduction for the following month's product will resume automatically. If a member makes a walk-in or fax order purchase at least 7 days before his fixed purchase date, the product for the current month will not be delivered on a Cash-On-Delivery basis.

信用卡扣款日如无法顺利扣款时，绿加利会以手机简讯通知会员，该月订购之第二组织商品将以「货到付款」方式出货。次月将再自动恢复为信用卡自动扣款。如会员提前于第一组织定期订购日的7天前，以现场购买或传真订购该月份商品，绿加利将不会以「货到付款」方式出货。

- ! If products delivered on a Cash-On-Delivery basis are returned due to customer error, delivery of the following month's products will stop automatically and the member's account will be suspended.

货到付款时，当月如因会员本身之因素等造成退货时，次月开始商品将会自动停止配送且自动转为中止状态，请多加注意。

- ❗ **To purchase returned products, re-handling procedures have to be carried out.**
如欲购买退货商品时，必须办理「再出货」手续。
- ❗ **If you wish to change your registered credit card information or the payment method of your products, please submit a Change of Particulars and Purchase Method Form to Naturally Plus at least 1 month before your fixed purchase date.**
如欲变更原登录之信用卡资料或商品订购方式时，请在定期订购日的一个月前向绿加利提出「登录内容/订购方式变更申请书」。

2 GIRO Payment 银行帐户自动扣款

Every month, product costs are automatically debited from your bank account and the product will be delivered around your fixed purchase date.

每月将自动从您所指定之帐户中扣款，并于定期订购日前后将商品配送到府。

The monthly GIRO deduction date is based on the registration date of your 1st Organisation, which may not be changed upon submission and completion of registration procedures. If you wish to select the deduction date, please refer to the table below and submit your Membership Registration Application Form within the corresponding period.

每月银行扣款日是以第一组织登录日来决定，一旦提出申请书登录后则无法变更。若希望能选择扣款日，请参照下列之扣款日的日期表提出「会员申请书暨同意」。

Fixed Purchase Date 定期订购日	Deduction Date 信用卡扣款日
1 st ~10 th 1 日~10 日	25 th of the previous month (For the next month's product) 上月25日（次月份的商品费用）
11 th ~20 th 11 日~20 日	5 th of the current month (For the current month's product) 每月5日（当月份的商品费用）
21 st ~the last day of the month 21 日~月底	15 th of the current month (For the current month's product) 每月15日（当月份的商品费用）

- ❗ **As the application for GIRO Payment requires one month to process, it might not be completed in time for the deduction for your next purchase. As such, the product will be delivered on a Cash-On-Delivery basis until the application procedure is completed. If you prefer otherwise, please purchase your product at our Salon via walk-in or fax order purchase at least 7 days before your fixed purchase date.**

提出申请后，手续完成时间约需1个月。若来不及在您下一次的扣款日前完成，商品将以「货到付款」方式寄出直到手续完成。您也可以在定期订购日的7天前，到服务中心以现场订购或传真订购该月份商品，绿加利则不会以「货到付款」方式出货。

- ❗ **Please note that some banks do charge a service fee for unsuccessful GIRO deductions due to insufficient funds.**

请注意，若您的银行账户余额不足造成扣款失败，有些银行可能会额外收取手续费。

- ❗ **If the GIRO deduction is unsuccessful, Naturally Plus will send an SMS to inform members that their 2nd Organisation product will be delivered on a Cash-On-Delivery basis. GIRO deduction for the following month's product will resume automatically. If a member makes a walk-in or fax order purchase at least 7 days before his fixed purchase date, the product for the current month will not be delivered on a Cash-On-Delivery basis.**

帐户自动扣款日如无法顺利扣款时，绿加利将以手机简讯通知会员，该月订购之第二组织商品以「货到付款」方式出货。次月将再自动恢复为帐户自动扣款。如会员提前于第一组织定期订购日的7天前，以现场购买或传真订购该月份商品，绿加利则不会以「货到付款」方式出货。

- ❗ **If products delivered on a Cash-On-Delivery basis are returned due to customer error, delivery of the following month's products will be stop automatically and the member's account will be suspended.**

货到付款时，当月如因会员本身之因素等造成退货时，次月开始商品将会自动停止配送且自动转为中止状态，请多加注意。

- ❗ **To purchase returned products, re-handling procedures have to be carried out.**

如欲购买退货商品时，必须办理「再出货」手续。

- ❗ **If you wish to change your registered GIRO bank account, please submit a new Interbank GIRO Form and Change of Particulars and Purchase Method Form to Naturally Plus at least 1 month before your fixed purchase date.**

如欲变更帐户资料时，须在定期订购日的一个月前重新填写「委托金融机构转帐付款授权书」，另须提出「登录内容/订购方式变更申请书」。

- ! If you wish to change the payment method of your products, please submit a Change of Particulars and Purchase Method Form to Naturally Plus at last 1 month before your fixed purchase date.

如欲变更第二组织商品订购方式时，请在定期订购日的一个月前向绿加利提出「登录内容/订购方式变更申请书」。

- ! Currently, only DBS and POSB bank accounts will be accepted.

目前仅接受星展银行 (DBS) 及邮政储蓄银行 (POSB) 的户口。

3 Cash-On-Delivery 货到付款

Every month, products will be delivered to you automatically around the fixed purchase date and payment is to be made in cash upon receipt of the products.

每月于定期订购日前后以货到付款的方式寄出第二组织商品，会员于收到商品时，以现金付款。

- ! If products delivered on a Cash-On-Delivery basis are returned due to customer error, delivery of the following month's products will stop automatically and the member's account will be suspended.

货到付款时，当月如因会员本身之因素等造成退货时，次月开始商品将会自动停止配送且自动转为中止状态，请多加注意。

- ! To purchase returned products, re-handling procedures have to be carried out.

如欲购买退货商品时，必须办理「再出货」手续。

- ! If you wish to change the payment method of your products, please submit a Change of Particulars and Purchase Method Form to Naturally Plus at least 1 month before your fixed purchase date.

如欲变更商品订购方式时，请在定期订购日的一个月前向绿加利提出「登录内容/订购方式变更申请书」。

4 Walk-In Purchase/Fax Order Purchase 现场购买或传真订购

You may choose either method below to purchase products of a particular month through Naturally Plus.

您只需在希望购买商品的月份，主动向绿加利提出购买申请。购买时，可选择以下方式订购。

- ① To place an order, please fill in the Order Form and submit it over the counter to a representative at our Salon. Payment may be made via cash, credit card or NETS. You may choose to collect the product(s) at our counters (pickup) or arrange for delivery. For deliveries, please include the delivery costs on the form.

您可亲临绿加利服务中心，填妥「商品订购单」后交给柜台人员。付款方式有现金，信用卡及 NETS，取货可选择现场提领或是安排配送，选择配送者在付款时需附上运费。

- ② To place an order, please fill in the Order Form and the Purchase Authorisation Form with your credit card information and fax it over to our Salon; once the fax has been received and processed, the product will be delivered. Please also include the delivery costs on the form.

您可将「商品订购单」以及「信用卡授权代刷同意书」传真至绿加利服务中心，在您的订购成立后，商品会被寄送至您指定的送货地址。选择此订购方式需另行支付运费，请将运费加进应付金额内。

- ! If you wish to change the payment method of your products, please submit a Change of Particulars and Purchase Method Form to Naturally Plus at least 1 month before your fixed purchase date.

如欲变更商品订购方式时，请在定期订购日的一个月前向绿加利提出「登录内容/订购方式变更申请书」。

1-3

Delivery Methods 商品配送方式

- ! The standard delivery charge per 2nd Organisation product is \$15.
购买第二组织并选择配送方式，需自行承担15元的运费。
- ! Delivery charges will be waived for 2nd Organisation product purchases of \$120 and above.
若只订购第二组织商品，消费总金额达120元以上(含)，免运费。
- ! Delivery charges will be waived for Starter-Pack with 2nd Organisation product purchases.
若同时购买第一组织的创业商品，免运费。

1-4

Re-handling
再出货

- ! Charges for re-handling procedures will be imposed on products that were returned due to customer error. Please note that a re-handling fee of \$15 will be charged for collection of returned 2nd Organisation products at our Salon (pickup), and a fee of \$25 will be charged for re-deliveries.

已配送或配送中之商品因会员个人因素造成退货，或临时中止配送时，如欲再购买此商品，则须完成「再出货」手续。第二组织商品现场提领的再出货手续费为15元。若您要求再次配送到府，加上运费后需支付25元，请务必留意。

Business System

奖金制度

2-1

Level Bonus 层级奖金

When you, or members who are related to you (your relations), purchase a 2nd Organisation product, various amounts of Bonus Points are generated. Bonus, to be paid to you on a 1 point = SG\$0.013 basis, and depending on the number of 1st Organisation products purchased, will be calculated at the end of each calendar month up to level 15.

您或您的关系中有购买第二组织商品时，各个商品会有不同的点数产生。以您购买第一组织商品的状况，支付您1点=0.013新元的奖金，于月底结算最多可以计算到15层级为止。

Bonus Acquisition Conditions 奖金取得条件

Condition
条件
1

You must purchase a product of the current month from the 1st Organisation by the end of that calendar month.

(Bonus will be calculated up to level 5 when one product is purchased and up to level 15 when two products are purchased.)

您于月底前有购买当月第一组织商品1项以上。

(购买当月第一组织商品1项时将获得第5层级为止的奖金，购买当月第一组织商品2项以上则可以获得第15层级为止的奖金)

Condition
条件
2

You must have 5000 or more Bonus Points generated from your 2nd Organisation product purchase(s) by the end of that calendar month.

您于月底前有购买5000点以上的第二组织商品

! Promotional-Service-Product purchases are not included in the criteria for the 1st Organisation.

第一组织商品的项目计数不包含特惠商品

2-2

Level Structure of the 2nd Organisation 第二组织的层级构造

The level structure of the 2nd Organisation is based on the number of 『Relations』 that you have.

『Relation』 refers to the relationship between you, your directly sponsored members, their directly sponsored members and so forth.

第二组织层级是以您与被介绍者间连结的『关系』所架构。

所谓『关系』，是以您为起点所直接介绍的会员，由该会员再介绍其他会员所形成的介绍关系。

※Relation: How members are related to you

※关系：表示与您的直接关联性的单位



Let's take a look at how to calculate the level bonus for the 2nd Organisation using the diagram below!

以关系图为例来看看第二组织层级奖金如何计算吧！

Example 例

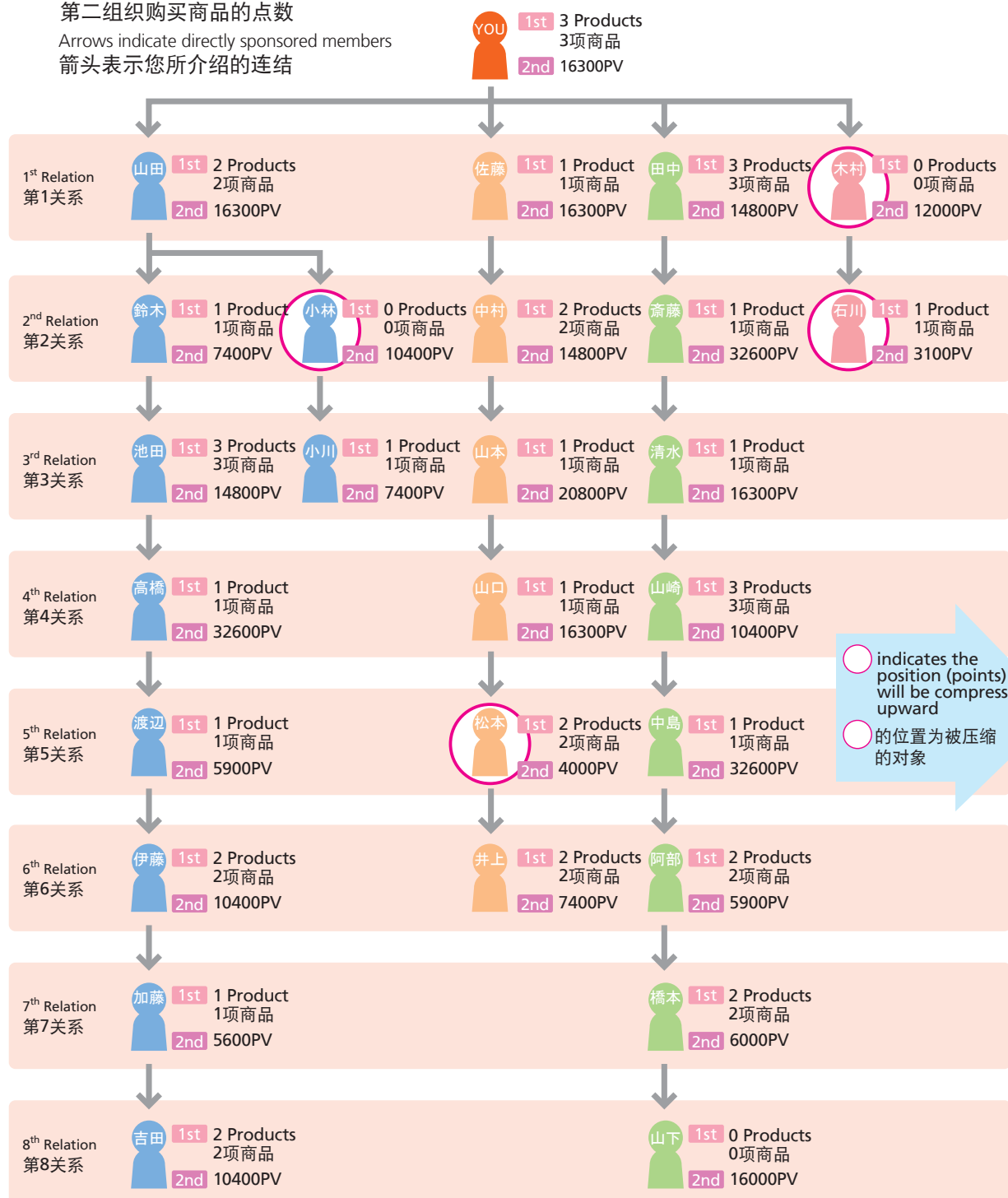
What is the status of the product purchases in your 1st and 2nd Organisations at the end of the target month?

于奖金计算对象月的月底，以您为起点的各关系里第一组织，第二组织的商品购买状况是如何呢？

1st Number of Products Purchased
第一组织商品购买数量

2nd Bonus Points Acquired
第二组织购买商品的点数

Arrows indicate directly sponsored members
箭头表示您所介绍的连结



○ indicates the position (points) will be compressed upward
○ 的位置为被压缩的对象

2-3

Compression
压缩

When calculating your bonus in the 2nd Organisation, you will be placed in Level 1. Each Relation is then allocated as a level based on their purchase status of the 1st and 2nd Organisation products. Compression refers to the reallocation of Bonus Points to a different Relation level.

计算您的第二组织层级奖金时，您会被安置于第1层级，跟您有连结关系的各位置，则会依据该位置第一组织及第二组织的商品购买状况做层级整理，若被整理至与原关系不同的层级时，则称为压缩。

! Conditions for reallocation

层级整理的条件

No of 1 st Org products purchased 购买第一组织商品	1 or more 1项以上	1 or more 1项以上	0 products 未购买	0 products 未购买
Points from 2 nd Org product purchases 购买第二组织商品	5000 points and above 5000点以上	Less than 5000 points 未滿5000点	Any number of points 任何点数	0 points 未购买



Level Allocation 层级整理	A level is created 产生层级	Compressed up to the previous level 向上合并至跟您有连结位置的层级
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Positions meant for reallocation will be combined with the previous level. Using the bonus rate of 1 PV = SG\$0.013, the total amount of bonus points per level will be converted to bonus.

成为被压缩对象的位置，会向上合并至跟您有连结位置的层级。再依各层级的合计点数乘上奖金支付率后，以1点= SG\$0.013新元的基准换算成奖金发放。

Level 层级	Bonus rate 奖金支付率	Total Points 合计点数				
1	5%	YOU 16,300 PV	木村 12,000 PV	石川 3,100 PV	31,400 X 5 = 1,570 PV % ¥	
2	5%	山田 16,300 PV	小林 10,400 PV	佐藤 16,300 PV	田中 14,800 PV	57,800 X 5 = 2,890 PV % ¥
3	5%	鈴木 7,400 PV	小川 7,400 PV	中村 14,800 PV	斎藤 32,600 PV	62,200 X 5 = 3,110 PV % ¥
4	5%	池田 14,800 PV	山本 20,800 PV	清水 16,300 PV		51,900 X 5 = 2,595 PV % ¥
5	5%	高橋 32,600 PV	山口 16,300 PV	松本 4,000 PV	山崎 10,400 PV	63,300 X 5 = 3,165 PV % ¥
6	5%	渡辺 5,900 PV	井上 7,400 PV	中島 32,600 PV		45,900 X 5 = 2,295 PV % ¥
7	5%	伊藤 10,400 PV		阿部 5,900 PV		16,300 X 5 = 815 PV % ¥
8	3%	加藤 5,600 PV		橋本 6,000 PV	山下 16,000 PV	27,600 X 3 = 828 PV % ¥
9	3%	吉田 10,400 PV				10,400 X 3 = 312 PV % ¥
10	2%	Depending on the number of products purchased in the 1 st Organisation, bonus may be calculated up to level 15. 依您第一组织商品的购买数量、关系的位置数量最多可以计算到15层级的奖金。			↓	合计 ¥17,580
11						
12						
13	1%					
14						
15						
16	Not included 対象外					



① The levels used in bonus calculations are based on the number of 1st Organisation products purchased:
根据您购买第一组织商品的数量，决定奖金计算的层级：

- Purchased 1 product → level 1 ~ 5
购买1项商品 → 1~5层级
- Purchased 2 or more products level 1 ~ 15
购买2项（含）商品以上 → 1~15层级
- Bonus calculation does not cover level 16 and above
16层级以上不列入奖金计算范围

② The bonus rate varies with each level:
奖金支付率会依层级不同而变动：

- Levels 1~7 → 5% bonus rate
层级1~7 → 5%支付率
- Levels 8~9 → 3% bonus rate
层级8~9 → 3%支付率
- Levels 10~12 → 2% bonus rate
层级10~12 → 2%支付率
- Levels 13~15 → 1% bonus rate
层级13~15 → 1%支付率

2-4

Organisation Chart (Map)
组织图

The 2nd Organisation Level – Relation Chart
第二组织层级、关系图

<p>1 A MAP 2nd Organisation 【Relation】</p> <p>2 March 2011</p> <p>3 Latest Registration Date: 2011/03/18</p> <p>4 Issued Date: 2011/03/23</p> <p>5 ID:1232345-001</p> <p>6 Name: AngShauMing</p> <p>7 Registration Date: 2010/05/01</p> <p>8 PAY</p> <p>9 1st Organisation Purchase: 2</p> <p>10 P: 5,000</p> <p>11 Last Purchase Date: 2011/03/07</p>																																																																																																																																																																																																																																
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- 1 A 第二组织 (关系)
- 8 订购方式
- 15 介绍人
- 1 B 第二组织 (层级)
- 9 购买第一组织
- 16 购买第一组织
- 2 组织的更新日期
- 10 点数
- 17 A 层级
- 3 登录日的最终更新日期
- 11 最终购买日
- 17 B 关系
- 4 检视列印日
- 12 A 关系
- 18 总计点数
- 5 会员编号
- 12 B 层级
- 19 奖金总
- 6 姓名
- 13 会员编号
- 7 登录日
- 14 住址

■ About the chart 层级、关系图

This chart contains information on your Relations and you, such as the Member ID, Name, country of registration and registration, etc. It also shows the purchase status of 1st Organisation products, the relationship between the members and the level allocation.

本图记载着您和您关系中的会员资讯，会员编号，姓名，登录户籍地区，登录日等基本资讯外，第一组织商品的购买状况，也会标示出层级及关系。

The 2nd Organisation Level – Relation Chart displays the 「Relations」 (before compression) and 「Levels」 (after compression) data as a set.

第二组织层级关系图是以「关系」（压缩前）及「层级」（压缩后）2份为1套表示。

■ How to use the map 组织图的读取方式

- ① **A: 2nd Organisation [Relation]**
第二组织（关系）。
B: 2nd Organisation [Level]
第二组织（层级）。
- ② **Date the map is updated**
组织图的更新日期。
- ③ **Date the organisation is updated with the latest registrations**
组织登录完成日。
- ④ **Date the map is printed**
组织图的列印日期。
- ⑤ **Your Member ID and BC account number**
您的会员编号和您希望表示的登录位置（BC）的号码。
*If you do not indicate BC002 and above, the default BC number is displayed as BC001.
※尚未追加BC002之后的经营位置者，皆以BC001表示。
- ⑥ **Your registered individual/corporation name**
您登录的个人名或公司名。
- ⑦ **Registration Date of member**
您登录成为会员的日期。
- ⑧ **When auto-deduction is unsuccessful, "0" will be displayed.**
订购方式为自动扣款者，扣款失败时表示为「0」。
- ⑨ **Total number of 1st Organisation products purchased by member**
本人第一组织商品的购买数量。
*Not inclusive of promotional service products
※不包含「特惠商品」。
- ⑩ **Points acquired after product purchase**
目前因购买商品所产生的点数。
- ⑪ **Latest purchase date of 2nd Organisation products**
第二组织商品的最终购买日。
- ⑫ **A: Number of Relations in that tier**
A：于该关系所存在的位置数。
B: Number of positions after compression
B：被压缩后的位置数。
- ⑬ **Member ID at each position**
各位置的会员编号。
- ⑭ **Country/Region of registration**
各位置所登录的户籍区域；海外则以国名表示。
- ⑮ **Member ID and BC number of sponsor at each position**
各位置介绍人的会员编号及BC。
- ⑯ **Total number of 1st Organisation products purchased by Relations**
下线第一组织商品的购买数量。
*Not inclusive of promotional service products
※不包含「特惠商品」。
- ⑰ **A: Number of Relations in that tier**
A：于该关系所存在的位置数。
B: Number of positions after compression
B：被压缩后的位置数。
- ⑱ **Total points for each level**
每一层级的总计点数。
- ⑲ **Total bonus calculated based on bonus rate of each level**
每一层级的总计点数乘以支付率所得的值。

Product Returns, Refunds and other matters

第二组织商品之退货、退款等

3-1

Product Returns and Refunds Policy 退货、退款

■ When handled products are defective

瑕疵品状况

Purchased products that become damaged or defective during delivery may be returned and exchanged subject to verification by Naturally Plus.

会员订购之商品，如因公司运送途中损坏、短少、原来已有瑕疵或包装不良状况时，经公司确认后接受退回商品并仅能换取相同商品。

■ When products are returned at the discretion of the member

因会员个人因素而退货的状况

A full 100% refund will be given for unopened products returned within 60 days of purchase if all of the following conditions are met.

符合下列条件并在购买日起60天内退还未开封之商品，则可获得100%全额退款。

Condition
条件
1

The products in question were purchased by the member and are being returned by the member of his or her own volition.

限会员本人所购买的商品，并且为本人自愿性的退货。

Condition
条件
2

The products in question have not been used, opened, tampered with or contaminated and their packaging is in the original condition and have not been tampered with or defaced.

仅接受商品未使用，未开封，包装未损毁之退货。

Condition
条件
3

The products in question must be those purchased in the past 60 days.

仅接受购买日起60天内的退货。

! 2nd Organisation products can be returned without termination of membership.

第二组织商品可接受单纯退货，无须解除契约。

2 nd Organisation Product (returned within 60 days) 第二组织商品 (60天内退还)		
Product status 商品状态	Refund Amount 退款金额	Impairment Value: 减损价值
Not opened 未开封	100% 全额退费	0% 商品定价之0%
Opened 已開封	SG\$0	100% 商品定价之100%

- !** For the protection of the quality of products, the impairment value for products that have been opened, used or damaged is set at 100%.
为保障商品品质，已开封、已使用或包装毁损之商品，商品减损价值认定为100%。
- !** The 2nd Organisation product shall be deemed opened if any external packaging such as the rubber film, label or paper box is tampered with.
第二组织商品任一外层包装例如:塑胶膜、标签(胶带)、纸盒...等已撕开后，即认定为商品已开封。

3-2

Refund Process 退货流程

- ① **Fill in the Cancellation of Contract/Refund Form and return the product in question as well as any free gifts by post or in person at our Salon. Charges incurred in this case shall be borne by the member. If the product is returned to Naturally Plus by post without enclosing the Cancellation of Contract/Refund Form, the product may in some cases be refused and returned to the sender. Charges incurred in such a case shall also be borne by the member.**
请填写「解除，终止契约/终止资格/退费申请书」后，以现场办理或邮寄方式，连同符合退货条件之商品及优惠活动所附之赠品一并向绿加利提出申请。邮寄退回时之运费亦由会员自行承担。以邮寄方式申请退费时，若缺少「解除，终止契约/终止资格/退费申请书」，而造成申请失败时，您的商品可能会被拒收且退回给您。所产生的邮寄费用亦由会员自行承担。
- ❗ **For a complete refund, returned products must include all promotional gifts given, and said gifts cannot be used, opened, tampered with or contaminated and their packaging must be in the original condition and have not been tampered with or defaced. If the impairment value of the promotional gifts is 100%, the value of the gifts will be deducted from the refund amount.**
优惠活动所附之赠品需完整、未开封的状态退还公司，若赠品已开封、破损或遗失等，将会从应退款金额当中扣除赠品原价。
- ② **Naturally Plus shall deem the membership in question cancelled upon the receipt of the returned products and the Cancellation of Contract/Refund Form. For forms sent by post, the refund date will be based on the postmark.**
在收到您退回的商品以及「解除，终止契约/终止资格/退费申请书」后，绿加利将解除您的会员资格。若以邮寄提出申请者，生效日以邮戳为凭。
- ③ **If bonuses generated by the returned products have already been accepted, the amount of the bonuses already accepted will be deducted from the amount to be refunded.**
如因退货而有影响该会员或上线奖金之产生或竞赛资格之达成，绿加利将追扣先前溢汇之奖金或点数。
- ❗ **If the amount of paid bonuses is greater than the refund amount before deduction, the difference shall be recouped.**
若溢汇的奖金超过退货产生的金额，申请者应支付多余的款。
- ④ **The refund amount will be deposited into your registered bank account.**
退货产生之金额将退回您会员资料里登录的银行户口。
- ⑤ **The registration fee of SG \$50 will not be refunded.**
退费申请范为不包括登录费50元。

3-3

Automatic Termination 自动终止契约/终止资格

Membership will be automatically terminated a year after the active valid period generated from the last Starter-Pack/First-Purchase-Product/Repeat-Product purchase made in the 1st Organisation has lapsed, or a year after the last purchase made in the 2nd Organisation, whichever comes first. An active valid period is defined as one month starting from the last Starter-Pack/First-Purchase-Product/Repeat-Product purchase made in the 1st Organisation.

第一组织的创业包商品，初回商品及循环商品之最终购买月的有效期间结束后起算一年内；第二组织最后一次购买商品的一年内为会员资格有效期限。亦即此一年期限内未再购买循环商品或第二组织的商品时，契约或资格即视同自动终止。



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